Quick Start - Setting up FACE

Introduction

This document provides basic installation and licensing instructions for FACE (Field and Corona Effects), and is applicable for both the Professional and Trial Editions. The Professional Edition is permanent and fully-featured, while the Trial Edition is a time-limited edition with all of the features in the Professional Edition except AC/DC Hybrid systems.

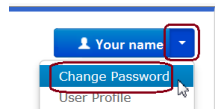Detailed instructions are posted to the following article:

https://hvdc.ca/knowledge-base/read,article/509/software-setup-face/v:

Requirements

The requirements are posted to the following article:

https://hvdc.ca/knowledge-base/read,article/527/system-requirements-face/v:

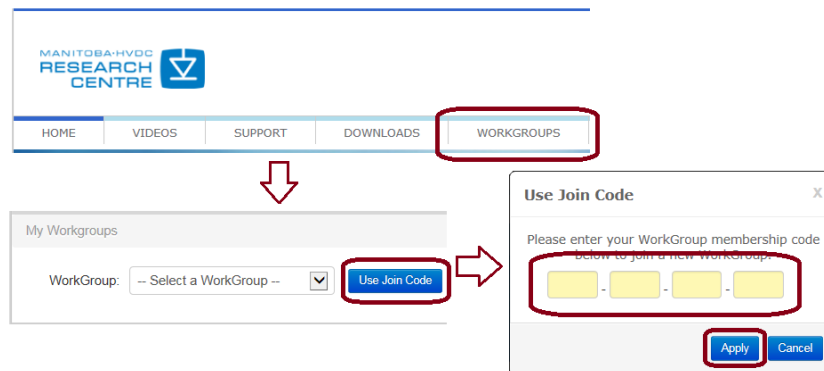## Instructions

1. Obtain access to a FACE license certificate:

    a. For the Professional Edition, this may be purchased through our sales desk (sales@pscad.com). If your organization already owns FACE licensing, please request access from your WorkGroup Administrator.

    b. For the Trial Edition, please contact our sales desk (sales@pscad.com). Ensure to include your name and the name of your organization.

2. If you do not already have a MyCentre user account, register one as follows:

    a. Open a web browser (https://mycentre.hvdc.ca/register) and register a user account.

    b. Use your MyCentre username and temporary password to log in (https://mycentre.hvdc.ca/login), and then change your password:

3. If you were provided a join code, join the licensing to your user account as follows:

    a. Log in to MyCentre using this link.

    b. Enter the join code as shown:
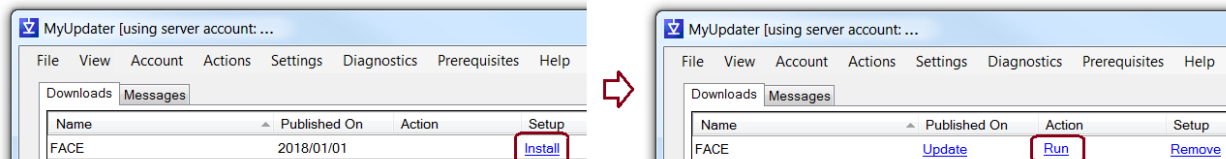
4. Set up FACE using MyUpdater (preferred):

    Warning
    Some corporate networks block MyUpdater activities. If you encounter any login or installation issues with MyUpdater, please perform this installation per Step 4 instead.

    a. If not already installed, install MyUpdater:

        o   Open a web browser (http://updater.pscad.com/updater/), select "Install", and run the installation.

        o   When MyUpdater launches, enter your MyCentre login credentials.

    b. If not already running, launch MyUpdater (from the Windows Start menu, browse to All Programs | PSCAD | MyUpdater), and enter your MyCentre login credentials.

    c. Select "Install", then select "Run". This will install and launch the software.
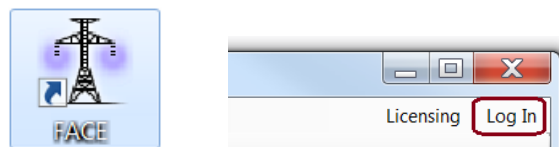

    d. Face will launch, and the license will be activated.

5. Or, set up FACE using the Installer and desktop shortcut as follows:

    a. Download the software from this link, and unzip the top-level file, "FACE_Standard_Installer.zip".
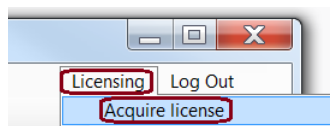
        Warning
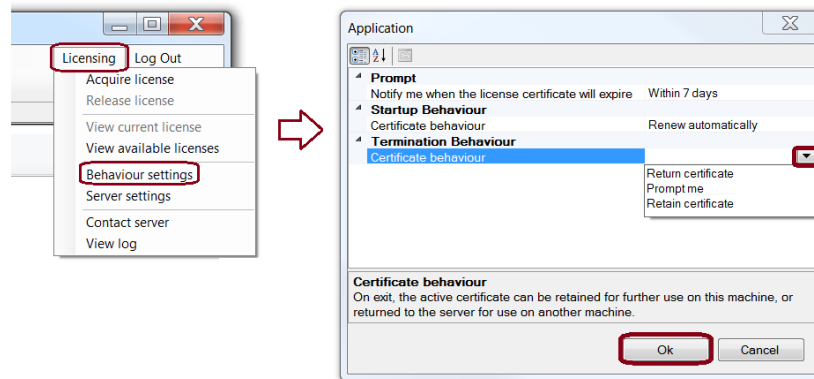   Do not unzip any of the other downloaded zipped sub-files.

    b. Right-click on the unzipped "Installer.exe" file, and select "Run as administrator". Enter your MyCentre login credentials when prompted, and the software will install. Close the Installer.

    c. Launch the software from the new desktop shortcut, then select "Log In" and enter your MyCentre login credentials:

    d. Acquire a license as shown below. A temporary, renewable certificate will be activated.
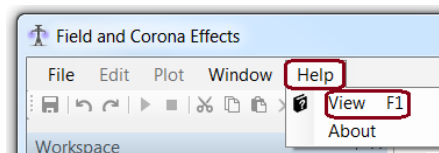
6.   Configure FACE as applicable:

a.   Select "Return certificate" if this license will be shared with other users. The certificate will be returned to the server whenever FACE is closed so that it will be available to the other users.

b.   Select "Retain certificate" if you will be using this license with no Internet access. It will not be returned to the server whenever FACE is closed, and cannot be shared with other users.

c.   Select "Prompt me", and you will be prompted to decide whenever FACE is closed.

FACE Help

Help files are available in the application:

About this License

When a certificate is activated, a temporary, renewable certificate is checked out on a user's machine. The certificate may either remain checked out (retained) on the user's machine, or returned to the server when FACE is closed. If retained, it may remain checked out for a specified duration with no Internet connection, but will be refreshed to a new period when FACE is launched with Internet connection.

For the Professional Edition, which is permanent, the check-out period is 28 days. For the Trial Edition, the checkout period coincides with the duration of the license.

If this license will be shared with other users, FACE should be set to always "Return" the certificate when exiting the application, so that it is available to other users, and not locked to a machine.

Once a certificate is activated, it may be used to run multiple instances of FACE on that machine, the number of which is limited only by the machine's memory size.

We hope this information is helpful for setting up your FACE software and license. If you have any questions, please contact our support desk (face@mhi.ca).

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